Employees Must Enroll in NetID+ by April 30 to Access Campus VPN

University Information Technology Services
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Whether a cyberattacker disrupts UA computer systems or steals data for financial gain, a major computer breach could impede the University’s teaching and research mission and progress on Never Settle [1] goals.

This was the message delivered by President Ann Weaver Hart, Provost Andrew Comrie, Federal Bureau of Investigation representatives and leading security experts at a security briefing with more than 100 campus leaders earlier this month. Hosted by the Office of the CIO [2] and UA Information Security [3], the leaders discussed a variety of information security threats the UA faces as a research university and solutions for protecting research and institutional data from increasingly sophisticated cyberattacks.

In response to increasing cyberattacks in higher education, the UA soon will require all employees who access the campus Virtual Private Network to enroll in NetID+, a two-factor authentication system designed to enhance security. If you use Cisco’s AnyConnect VPN Client to establish a secure connection from your home computer, laptop or mobile device to the UA network, you must enroll in NetID+ by April 30.

NetID+ requires faculty, staff and students to use a second method of authentication to verify their identity with "something you know" (like a password) and "something you have" (like a physical device) in order to access their account.

"I have been using NetID+ for a few months and it is not only simple and fast, but also quite reassuring when the system checks that it is really me logging in," Comrie said. "I'm happy to encourage our faculty, staff and students to support and participate in this initiative to help maximize our security."

Enrollment in NetID+ is free and available now by visiting https://webauth.arizona.edu/netid-plus [4]. After logging in with your NetID and password, you can then register one or more devices ? smartphone, cellphone, tablet, iPad or landline telephone ? that you wish to set up as a "second factor" authentication. Documentation [5] and video tutorials [6] are available to guide you through the enrollment process. There also are options available for those who work remotely and do not have ready access to telephones or Internet connections.

Once you've enrolled in NetID+ you must establish a VPN connection with NetID+ by going to http://uits.arizona.edu/services/vpn#establish [7].
VPN users currently enter their UA NetID credentials to access the Cisco AnyConnect VPN Client. On April 30, users still will need to enter their NetID and password but they also will see a new "NetID+ Method" field on the login screen. The purpose of this field is to enter the second method of authentication you selected upon enrollment in NetID+.

"NetID+ is one of the best tools we can provide to help the campus community protect themselves and their data from being compromised," said Michele Norin, UA vice president for information technology and chief information officer. "But it will only be effective if it is used, so participation from campus is crucial."

For more information about NetID+ information and instructions for opting in to the service, visit [webauth.arizona.edu/netid-plus](http://webauth.arizona.edu/netid-plus) [8].

**NetID+ Helpful Tips**

*Here are some tips to guide you through the NetID+ enrollment process:*

- Have your employee or student ID number, date of birth, and last six digits of your CatCard available. If you do not have a CatCard, contact the 24/7 IT Support Center at 626-TECH (8324).
- Enroll on a desktop or laptop computer
- Have the actual device (smart phone, cell phone, tablet, iPad, landline phone or hardware token) that you plan to use for the second factor of authentication.
- Select "Remember this device for 30 days" to not be prompted for a second authentication for 30 days. This feature is computer/device/browser specific and must be enabled again if the browser's cache is cleared.
- "Remember this device for 30 days" is not available on the VPN Client.
- By enrolling in NetID+, you also will be prompted for a second authentication when using Outlook Web Application. The "Remember this device for 30 days" feature is available when using OWA.

Source URL: [https://uaatwork.arizona.edu/lqp/employees-must-enroll-netid-april-30-access-campus-vpn](https://uaatwork.arizona.edu/lqp/employees-must-enroll-netid-april-30-access-campus-vpn)

**Links:**

[4] https://webauth.arizona.edu/netid-plus
[6] https://www.youtube.com/playlist?list=PLXpm_6NMk1t8kQPFAy7EM4zeY3E-TFMMc