AnyConnect VPN upgrade Sunday, Nov. 20

To:
University faculty, staff, DCCs, students
Names and titles:
University Information Technology Services

Date::
November 17, 2022

If you use the University of Arizona VPN (virtual private network) to create a secure connection to the campus network, please note: This Sunday, Nov. 20, from 7:30 p.m.-11 p.m., UITS will be upgrading the Cisco AnyConnect software, which allows your computer to connect to the University of Arizona VPN. The AnyConnect upgrade corrects connection and performance issues.

The next time you connect to VPN after the upgrade, you will experience a pause while the new version automatically downloads and installs. Then you will see a pop-up notification to restart your computer to use the upgraded version. You may decline, continue your current VPN session, and restart at a later time.

If you have any issues with the upgrade or with connecting to the VPN, call the 24/7 Support Center at 520-626-TECH (8324) or start a chat at 247.arizona.edu [1].

Source URL: https://uaatwork.arizona.edu/uannounce/anyconnect-vpn-upgrade-sunday-nov-20

Links
[1] https://247.arizona.edu