Changes to Campus VPN Software Support

Date: Tuesday, November 27, 2012  
To: Campus Community  
From: The 24/7 IT Support Center  
Re: Changes to Campus VPN Software Support

Cisco is no longer providing upgrades for the University VPN software that you may have downloaded from Sitelicense onto your computer. You may continue to use this downloaded VPN software version until it no longer works, or you may choose to start using Cisco AnyConnect Secure Mobility Client, downloadable from vpn.arizona.edu, at any time.

What does this mean to you?

If you downloaded the Cisco VPN software from Sitelicense onto your computer, it may stop functioning after you do patches and system updates. If you upgrade your operating system it is very likely the VPN software will become incompatible with your new system.

If you have a VPN version that no longer works, you can download the Cisco AnyConnect Secure Mobility Client for immediate use from https://vpn.arizona.edu [1]. The Cisco AnyConnect Secure Mobility Client will then be available on your computer for future VPN sessions.

For more information:

Visit http://uits.arizona.edu/service/vpn [2].

Support:

If you have questions or need assistance with VPN, contact the 24/7 IT Support Center at (520) 626-TECH (8324).

Source URL: https://uaatwork.arizona.edu/uannounce/changes-campus-vpn-software-support

Links
[1] https://vpn.arizona.edu/  