New Spam Filtering System to Be Implemented Friday, November 8

Names and titles:
University Information Technology Services (UITS)

Date:
November 6, 2013

University Information Technology Services (UITS) will be implementing a new email spam filtering system at 3:00 p.m. on Friday, November 8. The transition should be completed in 5 minutes and there should be no disruption in mail delivery. The system is expected to reduce the amount of spam.

WHAT THIS MEANS FOR YOU

If you are not using a central university email service (UAConnect, CatMail, departments that use central email, and Sympa email lists), this will not affect you. Your IT support personnel can tell you whether or not you will be affected.

If you are on a central email service:

You should see no difference in your email functions, although there should be a reduction in the number of spam emails in your inbox.

In the new system, suspected spam will be marked with [SPAM?] in the subject line.

- On UAConnect accounts, UITS will automatically add a rule that sends this email to your Junk folder. More information on Outlook rules is available [here][1].
- If you are on another central email system (e.g., CatMail) and you receive email containing [SPAM?] in the subject line in your Inbox, you may create a filter in your email program that diverts this email to your Junk or Spam folder.

UACONNECT CUSTOMERS USING OUTLOOK FOR WINDOWS

UITS is providing an optional plug-in for Outlook for Windows (2010 or 2013) that will allow you to report to Cisco any email that was not flagged as Spam and should have been, or legitimate email that was mistakenly flagged as Spam. Your reporting of these emails will help improve the spam filtering process for everyone over time.

The Cisco IronPort Email Security plug-in and instructions for downloading, installing, and using it are available at: [http://softwarelicense.arizona.edu/ironport-anti-spam-plug-outlook][2]

INFORMATION AND SUPPORT
For more information on the new email filtering system, please see the article in UITS News [3].

More information on spam, viruses, and phishing is available at: [http://uits.arizona.edu/services/email/spam](http://uits.arizona.edu/services/email/spam) [4].

If you have questions about your email service or spam, contact your IT support personnel or the 24/7 IT Support Center at (520) 626-TECH (8324).

Source URL: https://uaatwork.arizona.edu/uannounce/new-spam-filtering-system-be-implemented-friday-november-8

Links