Two-Step Authentication Required for Faculty, Staff and DCCs by April

To::
University Employees
Names and titles:
University Information Technology Services

Date::
February 15, 2018

Strong passwords are not enough to prevent phishing attacks, which can lead to compromised accounts and exposed personal and University data. But when combined with a two-step login process, your information is more secure.

To protect against cybersecurity threats, NetID+, the University's two-step authentication service, will be required by:

- **Tuesday, April 3** for staff and designated campus colleagues (DCCs)
- **Tuesday, April 10** for faculty
- Later in 2018 for students - more details to come

What does this mean?

Faculty, staff, and DCCs will be prompted for two-step (NetID+) authentication when they log in

- To all UA web-based systems and services secured behind UA WebAuth
- From on campus as well as working remotely or traveling

NetID+ is already required to access some services including UAConnect365 employee email, direct deposit information in UAccess Employee, and the UA’s VPN (virtual private network). Effective April 2018, you will be prompted for two-step credentials when you log in to any UA system or service, such as D2L, UAccess, Box, etc.

If you are not enrolled in NetID+, you will not be able to log in to UA systems after the deadline for your affiliation type (see above). Enroll now at [netid-plus.arizona.edu](http://netid-plus.arizona.edu) to be ready for April.

More information about the NetID+ requirement for campus is at [it.arizona.edu/netid-plus](http://it.arizona.edu/netid-plus).

What is two-step authentication?

Two-step authentication (also called two-factor authentication) is increasingly popular for online accounts, including banks and email services. NetID+ adds another layer of security when you log in to your UA accounts by requiring, first, your UA NetID password, and next, a
second security method to confirm your identity.

There are easy and flexible options for the second method, including:

- Calling a cell phone
- Texting a code
- Using the DUO app
- Calling a landline
- Using a hardware token

Learn more about enrollment options at netid-plus.arizona.edu/pages/documentation [3].

**Simplify your login**

To reduce the number of times you will be prompted for NetID+, select the "Remember this device for 30 days" feature after you enter your NetID and password. This will save your authentication information for 30 days in the browser you used to log in.

**Information and support**

A series of open forums will be held on campus to provide information about NetID+ and how to enroll. Dates, times, and locations will be posted at it.arizona.edu/netid-plus [2].

If you would like to request a speaker to present to your team or department, contact jsuess@email.arizona.edu [4].

For individual assistance with NetID+, call the 24/7 IT Support Center at 520-626-TECH (8324), or contact your local IT support staff.

**Source URL:** https://uaatwork.arizona.edu/uannounce/two-step-authentication-required-faculty-staff-and-dccs-april

**Links:**
[1] https://netid-plus.arizona.edu/
[2] https://it.arizona.edu/netid-plus
[3] https://netid-plus.arizona.edu/pages/documentation
[4] mailto:jsuess@email.arizona.edu