In January 2015, University Information Technology Services (UITS) will begin upgrading the UAConnect email/calendar and Lync instant messaging servers from Exchange 2010 to Exchange 2013.

**BENEFITS:**

The upgrade will update features and increase campus email, calendaring, and instant messaging compatibility with Microsoft Outlook 2013 and Lync 2013. Benefits include:

- A new look for Outlook Web App (OWA), which more closely resembles the desktop Outlook email and calendar.
- An Email Archive folder; archived email will not count towards your email quota.
- Lync persistent chat, which allows a group to participate in multiparty, topic-based, archivable conversations that persist over time.
- The Lync 2013 app for UAConnect on tablets and smart phones.

**HOW THIS AFFECTS YOU:**

**Email Migration**

Beginning January 2015, account mailboxes will be moved to the new Exchange 2013 server on a rolling basis.

- Everyone will see a new OWA login screen early in January. Your OWA mailbox will not look different until your individual mailbox moves.
- No outgoing or incoming email will be lost during the migration.
- You will receive an email notification verifying your mailbox transition is complete.
- The only noticeable change will be a new look for your OWA mailbox.
- After your mailbox is moved, you will not have access to Lync information (such as Contacts and status) in your OWA until the Lync migration is implemented by UITS, after all email accounts have been moved. UITS will have a web-based Lync service available as an interim solution.

**Email Archives**

The Archive feature will be activated after all email accounts have been moved.*

- By default, email that is two years or older will be automatically moved to the Archive folder. You will be able to customize which of your emails move, and when.

**Lync Migration**
All Lync accounts will be moved at one time after all email accounts have been moved.*

* The service changes for Email Archives and Lync Migration will occur during a normal maintenance window. UITS will announce the exact date and time for the change in advance.

INFORMATION AND SUPPORT

For questions or issues, please contact the 24/7 IT Support Center at (520) 626-TECH (8324).

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