UAConnect365 Migrations Complete

To::
UA Community
Names and titles:
University Information Technology Services

Date::
December 13, 2017

All faculty, staff, designated campus colleague, retiree, and student worker Catworks email, calendar, and instant messaging accounts are now in UAConnect365, Microsoft’s Office 365 cloud service. The migration included over 34,000 mailboxes.

Thank you! University Information Technology Services is very grateful to:

- The IT professionals from twelve different colleges and units who participated on the UAConnect365 Project Team throughout this process
- The IT staff from across campus who built migration batches for their departments in order to maximize support and minimize disruption
- The volunteers from seven campus departments who staffed a support kiosk in the Main Library in November for faculty and staff who did not have tech support

Survey: The project team would very much appreciate your time answering a few questions about your migration experience. This anonymous survey will provide feedback on this project, and provide valuable information for future campus-wide IT projects. UAConnect365 Migration Survey [1]

Autodiscover Pop-Up: Please note that when UITS finalizes the email system move permanently to Office 365 on Monday, December 18, your Outlook software will pop up a notice box asking you to allow Microsoft to autodiscover your email box. This is normal?click Allow. The pop-up will also occur for each mailbox and calendar that is shared with you. If you see an option to remember your response, check it before clicking Allow to avoid multiple pop-ups.

About UAConnect365 and Office 365

Find out more about:

- UAConnect365 at it.arizona.edu/service/uaconnect365-faculty-and-staff-email-and-calendar [2]
- Office 365 at it.arizona.edu/service/microsoft-office-365 [3]
- QuickHelp online training modules are available through December 2017. Learn to use Office 365 applications and features! quickhelp.com/ua [4]
Additional support is available from the 24/7 IT Support Center: (520) 626-TECH (8324).

Source URL: https://uatwork.arizona.edu/uannounce/uaconnect365-migrations-complete

Links:
[1] https://uarizona.co1.qualtrics.com/jfe/form/SV_bK5MuxphV7NC1wx